Overview
It is highly rewarding to help those with disabilities to engage in a full life. This qualification is traditionally applied by workers who assist clients in aged care facilities, assisted living quarters or by going to the client’s home and provide community assistance. This may take the form of assistance with medications, with bathing, shopping, cleaning, mobility, or transportation. However, it is equally valid when working in other sectors such as a teacher in a school, an employment consultant working in the employment sector, or a trainer in the fitness industry. This qualification provides basic knowledge and skills and is considered the entry level qualification. It is recommended that graduates progress to the Certificate IV in Disability.

This qualification addresses work in the community and/or residential facilities under direct or regular supervision within clearly defined organisation guidelines and service plans. These workers:

• Carry out activities to maintain personal care and/or other activities of living for people with a disability
• Carry out activities related to an individualised plan
• Report directly to a supervisor and are not responsible for other workers.
• Report directly to a supervisor and are not responsible for other workers

Job roles
Employment outcomes resulting from the completion of this course may include employment working with clients who have disabilities in either residential facilities (ie aged care / nursing home) or in the client’s home. These positions are often advertised with the following titles:

• Accommodation support worker
• Care assistant
• Client assistant
• Community support worker
• Disability support worker
• Family support worker
• Personal care assistant
• Personal care giver
• Personal care worker
• Residential aide
• Residential care support worker
• Support worker

Delivery mode
The delivery is flexible and made up of the following:

• Full Time
• Part Time
• Classroom
• Online
• Distance training
• Work based
• RPL
• A combination of the above

Assessment
WISE training uses a variety of flexible assessment strategies to ensure participants have the best chance of success. Assessment strategies include:

• Written Assessment
• Oral Questions
• Project(s)
• Observation (Vocational Placement)
Course details
To achieve a full qualification, a total of 13 units must be successfully completed: 7 core units and 6 elective units.

Core Units
- CHCCCS015  Provide individualised support
- CHCCCS023  Support independence and well being
- CHCCOM005  Communicate and work in health or community services
- CHCDIV001  Work with diverse people
- CHCLEG001  Work legally and ethically
- HLTAAP001  Recognise healthy body systems
- HLTWHS002  Follow safe work practices for direct client care

Electives
- CHCDIS001  Contribute to ongoing skills development using a strengths-based approach
- CHCDIS002  Follow established person-centred behaviour supports
- CHCDIS003  Support community participation and social inclusion
- CHCDIS007  Facilitate the empowerment of people with disability
- CHCDIS004  Communicate using augmentative and alternative communication strategies
- CHCMHS001  Work with people with mental health issues

Entry requirements
There are no entry requirements into this qualification. All applicants undergo a pre-training assessment to evaluate the suitability of this qualification and, if necessary, to adjust the training and/or assessment strategies, or to recommend preparatory studies.

In order for the student to complete the qualification, however, they will need:
- Successful completion of a National Police Certificate is required to complete the Vocational Placement portion of this qualification – it is not possible to complete the qualification without completing the Vocational Placement
- Physical ability to carry out the function of a care worker

Other considerations
Prospective students should also take into account that in addition to this qualification, to work in the sector they will require:
- Successful completion and passing of a National Police Certificate
  - In South Australia, employees in the Disability Services sector also require clearance from DECD
- Mandatory Reporting (ie Working with Children Check, Responding to Abuse and Neglect) depending on the age of the client cohort
- Manual Handling is desired but not essential
- First Aid certification is mandatory in many circumstances (eg residential care facilities)

Course duration
The full time classroom version of this course is 20w duration, plus at least 120hrs vocational placement. The part time version is up to 1 year.

For further information
P: 1800 779 574
E: info@interskills.edu.au
W: interskills.edu.au

Interskills is a division of WISE Employment RTO 6653