



Employment outcomes resulting from the completion of this course may include employment as a

- youth worker
- case manager

- Work within a community development framework
- Use communication to build relationships
- Work with diverse people
- Promote Aboriginal and/or Torres Strait Islander cultural safety
- Plan and conduct group activities
- Work legally and ethically
- Work with people with mental health issues
- Identify and respond to children and young people at risk
- Engage respectfully with young people
- Work effectively with young people in youth work context
- Support young people to create opportunities in their lives
- Respond to critical situations
- Provide services for young people appropriate to the needs and circumstances
- Participate in workplace health and safety
- Provide individualised support
- Coordinate complex case requirements
- Develop and maintain networks and collaborative partnerships
- Work effectively with young people and their families

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FOR ENQUIRIES AND ENROLMENT

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Working with youth is complex and requires specialised knowledge and skill. The circumstances of engagement with youth often dictate the needs of the client and their family. Youth workers also need to be able to recognise and respond to crisis situations, know how to refer the client to third party service providers and engage with youth on many levels.

Youth workers could be front line counsellors who meet with youth who are at risk and who need health, welfare and social support. They might also find themselves constructing and delivering programs to youth clients such as a drop-in-centre, cultural or street outreach group. Youth workers promote early intervention, independence and self worth and this can be an extremely rewarding career pathway.

This qualification reflects the role of people who develop and facilitate programs for young people through a range of community-based programs designed to address the social, behavioural, health, welfare, developmental and protection needs of young people.

ENTRY REQUIREMENTS

There is no pre-requisite for entry to this course.

All students will complete a pre-training assessment to identify learner strengths and weaknesses.

The training content, delivery, methodologies and assessments will be tailored to suit individual learner needs which will increase learner engagement and ownership.

OTHER

Prospective students should also take into account that in addition to this qualification, to work in the sector they may require:

- Successful completion and passing of a National Police Certificate
- Mandatory Reporting (ie Working with Children Check, Responding to Abuse and Neglect) depending on the age of the client cohort

DURATION

This course is only taught in full-time classroom mode: 2 days/wk for three terms plus an extensive holistic assessment activity - in total, up to 12 months duration.



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TRAINING

Interskills is a division of WISE Employment RTO 6653

